



INTERNATIONAL REGISTRY
OF MOBILE ASSETS



**Newsletter for International Registry Administrators and Users
March 2012**

Briefly

1. Aviareto to conduct multilingual customer webinars for Administrators and Users of the International Registry – Dates provided below.
2. International Registry Software Release to fix certain bugs
3. Orphan Amendments now dischargeable
4. Brazil ratifies and establishes an Authorizing Entry Point, effective 01 March 2012
5. Ratification Status
6. Customer Satisfaction Survey Results
7. Revised Approval Process

Multilingual Customer Webinars

Aviareto, the Registrar for the International Registry, would like to invite Administrators and Users to attend an introductory online training session for the International Registry.

The webinars will be conducted in English, Russian, Spanish and Portuguese and are targeted at new or infrequent users of the International Registry system.

Each Training Session will cover the following areas:

Requesting and Granting Authorisation
Registering an Interest and Consenting
Performing Priority Searches
Transferring and accepting the Right to Discharge

The webinars will be held on the following dates and times and will be approximately 90 minutes in duration.

- 1) English Webinar -April 3, 2012 at 5pm BST*
- 2) Russian Webinar – May 14, 2012 at 11am BST*

3) Spanish Webinar – June 19, 2012 at 11am BST*

4) Portuguese Webinar – July 11, 2012 at 5pm BST*

*BST – British Standard Time which is GMT +1.

If you wish to check these times in your location please click on the following link:

<http://www.timeanddate.com/>

If you would like to reserve a place, please reply to registryofficials@aviareto.aero and provide the following information to register for a place:

Your Name:

Entity Name

E-mail:

Preferred Session (1,2,3 or 4)

As places are limited, please respond at your earliest convenience. Login details to the demonstration will be provided prior to commencement of each webinar.

International Registry Bug Fix Release

On 25th January 2012 a fix was released to resolve a number of outstanding bugs on the International Registry. These bugs included the following items:

- Discharge of an Assignment or Subordination not auto-discharging an amendment of the underlying interest
- Priority Search Certificate contained a blank page
- Unable to discharge a registration which was created by the Direct Entry Point.
- Transacting User Entity (TUE) administrator unable to initiate a discharge even if the right to discharge the interest was transferred to a CE controlled by the TUE.

Orphan Amendments now dischargeable

In September 2010 a new version of software was released which changed the way amendments were discharged. From that date, when a user discharges an interest, all amendments to that interest are automatically discharged by the system. Therefore, it was thought not necessary to allow users to directly discharge amendments from that date. However, there were some undischarged amendments, made prior to that date, whose underlying interest had been discharged. These are sometimes referred to as orphan amendments i.e. a live amendment whose underlying interest has been discharged. The new software did not allow the discharge of these orphan amendments. A fix has not been loaded to resolve this issue.

Orphan amendments are now directly dischargeable using the 'discharge by file number' option on the IR.

You may wish to consider discharging any orphan amendments by file number.

Brazil Ratifies and Establishes an AEP

The Brazilian Aeronautical Registry (ANAC) has been nominated as the Authorizing Entry Point for Brazil, effective from 01 March 2012. From this date you will need to get a code from the ANAC for registrations where the state of registry is Brazil. Please refer to the FAQs on the International Registry for their contact details.

For any further information or assistance please visit the ANAC website www.anac.gov.br ; or send an e-mail to rab@anac.gov.br

Ratification Update

On 30 January 2012, the Republic of Mozambique deposited with UNIDROIT its instrument of accession in respect of the Cape Town Convention (but not the Aircraft Protocol). Mozambique made no declarations.

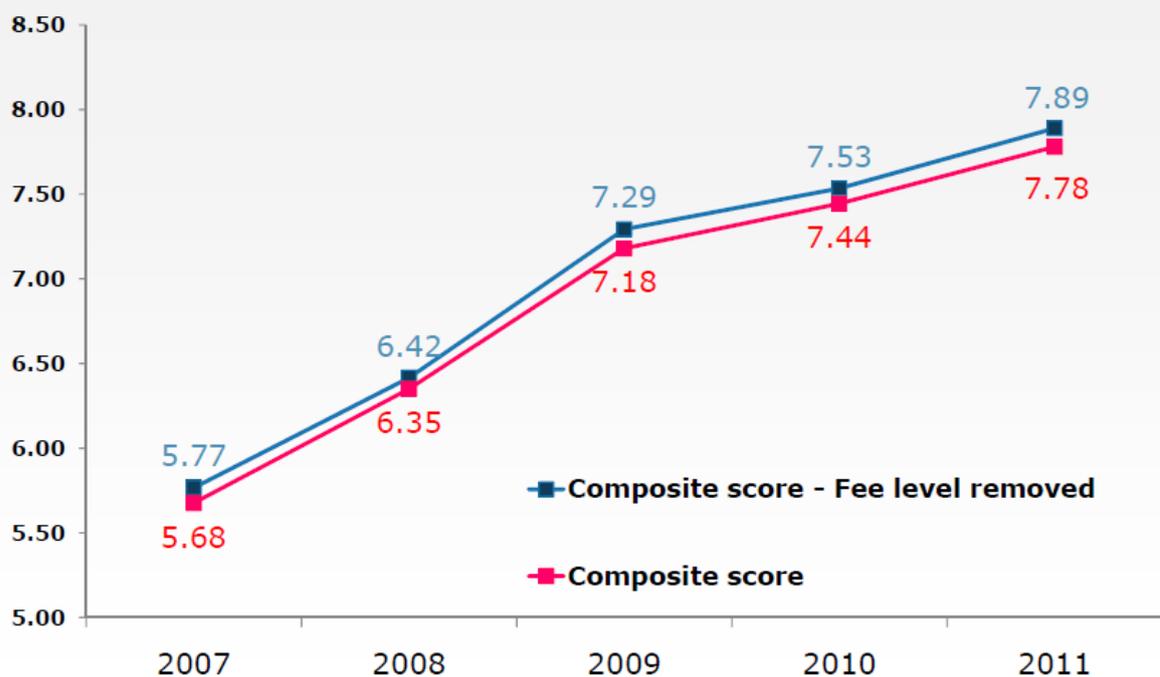
To date, 51 states have ratified the Convention. The Treaty became effective or will become effective for the following States in 2011 and 2012:

Contracting State	Effective Year - 2011
Belarus	01-Oct-11
Cameroon	01-Aug-11
Costa Rica	01-Dec-11
Latvia	01-Jun-11
Malta	01-Feb-11
Norway	01-Apr-11
Russian Federation	01-Sep-11
Seychelles	01-Jan-11
Tajikistan	01-Sep-11
Turkey	01-Dec-11

Contracting State	Effective Year - 2012
Brazil	01-Mar-2012
Fiji	01-Jan-2012
Mozambique	01-May-2012

Customer Satisfaction Survey Results

The fifth annual on-line customer survey was carried out in November – December 2011 by independent market research firm Behaviour & Attitudes Ltd. It shows that, in all areas measured, Aviareto improved its customer service performance. The graph below shows progressive improvements over the last five years.



The key drivers of satisfaction with the International Registry for 2011 were:

- Fit of Registry with business functionality
- Overall ease of use of the Registry
- Level of fee charged
- Quality of information sent from Registry Officials

This steady progress is welcomed by Aviareto; however there are many opportunities to improve the system and customer service by improving the website interface, on line user guides and tutorials. Thank you to everyone who took part (over 400 of you).

Revised Approval Process

On the basis of feedback received from International Registry administrators, Aviareto conducted an internal review of the vetting and approval process. This was to ensure the process was in compliance with the Regulations and Procedures.

A new and simplified Confirmation of Entitlement to Act (CEA) form will be released in the next few weeks. We believe that the revised form will be more streamlined, will reduce the number of incorrect CEAs forms received ensuring your applications are processed more efficiently and speedily.

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